

Comunicado

With the aim of achieving maximum efficiency and quality in customer relations, reducing environmental impact and ensuring the company's sustainability, Normagrup Technology has implemented an Integrated Management System in accordance with the requirements of ISO 9001 (Quality), ISO 14001 (Environmental Management) and ISO 13485 (Medical Devices) certifications.

In this regard, the company is committed to complying with a series of requirements and ensuring compliance by its suppliers.

Quality and Environmental Policy

1. Mission

Our mission is to offer a complete range of electrical equipment products based on robust systems that are easy to install and maintain, technologically innovative, and energy-efficient and effective.

2. Vision

Our activity entails a great responsibility towards our customers, and this is our main objective: to return the trust they have placed in us for more than forty years by incorporating new technologies to meet their needs through a complete range of innovative and competitive products.

All of this leads us to the challenge of consolidating Normagrup Technology S.A. as one of the leading electrical equipment manufacturers in Europe. We aim to provide greater safety and improve people's health and wellbeing through our products, leading innovation, the application of technology, ease of use, and supporting the creation of a more sustainable

3. Values

- **Quality:** The customer is the absolute priority of our work, and the quality of our products and services is always focused on achieving maximum customer satisfaction.
- **Service:** Agile, efficient and effective, responding to the expectations we create for our customers.
- **Learning:** A continuous and unwavering process since our origins, enabling us to continue growing year after year. We are always open to learning and receiving feedback from any level within the company structure or from our customers.
- **Responsibility:** One of our priorities is maintaining the trust our customers have placed in us over the years; a commitment that implies continuous improvement. This responsibility includes our determination to comply with legal requirements and other voluntary requirements, including those arising from UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015, UNE-EN ISO 13485:2018 standards, and Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017 on medical devices.
- **Research:** We promote continuous improvements that allow us to remain competitive and technologically differentiated through products that are more environmentally friendly.

- **Teamwork:** The success of any company lies in the quality of its people. At Normagrup Technology S.A., we are committed to the continuous training of our employees. Together with a highly technological production plant and an outstanding environment, this provides the ideal setting to bring out the best in our workforce.
- **Health and Safety:** We promote a preventive culture through training and optimal conditions for carrying out any type of work.
- **Community and Environment:** Environmental preservation is one of our main commitments. We work to minimise our environmental impacts through compliance with all legal requirements, pollution prevention, and a life-cycle approach that enables us to minimise negative impacts while taking advantage of new technologies and materials to continuously improve the sustainability of our products and processes.

4. Purpose

To improve the health and safety of as many people as possible worldwide.

5. Commitments of the Quality and Environmental Policy

Through this Quality and Environmental Policy, we commit to complying with the following principles and promoting their application throughout the value chain.

- **Promote continuous improvement** through innovation, the implementation of best practices, the optimisation of resource use, and the regular review and monitoring of the integrated management system.
- **Comply with legal requirements** and other applicable requirements relating to product quality and safety, environmental management, and the company's internal regulations, applicable both to employees and interested parties.
- **Identify, assess and manage risks and opportunities** arising from our activities, with the objective of minimising risks.
- **Establish objectives and targets to improve the company's environmental performance** and ensure compliance through the allocation of the necessary technical, human and material resources.
- **Provide training and information** to ensure that all company personnel understand and comply with the internal standards and commitments of the integrated management system, ensuring engagement and capability through continuous staff training.
- **Consider the full life cycle of products**, from design and manufacturing to use and end-of-life. Product conception and design will incorporate eco-design parameters from the outset: circularity, reparability, energy efficiency, and the use of sustainable and non-toxic materials, with the aim of generating a positive environmental impact through our lighting solutions.
- **Integrate environmental criteria into all phases and areas of the organisation's** activities, under the principle of pollution prevention and the promotion of the controlled use of natural and energy resources.
- **Communicate and raise awareness of our commitments.** This policy will be shared with employees, suppliers, customers and other interested parties in order to achieve our committed levels of quality and environmental protection.

6. 7. Responsabilidades

Management.